

St. Petersburg Toilet Rebate Program Phase 12 Program Guidelines

The St. Petersburg Water Resources Department and the Pinellas-Anclote River Basin Board of the Southwest Florida Water Management District are offering a limited number of rebates to single family, multi-family and commercial water customers who replace old high volume (3.5 gallons per flush or higher) toilets with water saving low flush (ULF) or high efficiency (HET) toilets. These water-conserving toilets use only 1.6 gallons or less per flush, while an old toilet can use up to 7 gallons per flush (gpf)!

Step 1: Check your Eligibility

- a. You must be a St. Petersburg water customer. (A copy of your water bill is required with your application)
- b. Applications must be completed by the **homeowner or property manager**.
- c. New construction or exchanges for existing low consumption toilets **do not qualify**.
- d. This Program is for the replacement of high volume toilets manufactured prior to January 1, 1994 since toilets manufactured after this date are low flush and **do not qualify** for a Rebate.

To verify if your old toilet qualifies, remove the lid from the top of the tank. Look closely just above the water line for the toilet's manufacture date. You may need to use a flash light. The date may be an ink stamp, or imprint or etching in the wall. More instructions are provided with your application packet.

Step 2: Apply to Reserve a Rebate

- a. Call the Rebate Office to request a Program Application: **727 893-7676**. You will be asked questions to help confirm your eligibility.
- b. Applications must be fully completed by the **homeowner or property manager** and returned to the Rebate Office at this address:
**Water Resources Department
St. Petersburg Toilet Rebate Office
1650 Third Avenue North
St. Petersburg, Florida 33713**
- c. You will receive a rebate Reservation Confirmation with an expiration date. The Reservation Confirmation is valid for **30 days**. You must mail in your receipts and call for an inspection before the reservation expires. Toilets purchased or installed prior to beginning of this Program Phase are ineligible for the Rebate.

Step 3: Install your Water Conserving Toilet

- a. Once the Reservation Confirmation is issued, you have 30 days to purchase and install your ULF or HET toilet(s) and to return the *original, itemized* purchase receipt(s) and required form(s) to the Rebate Office.
- b. You must keep the old high flush toilet(s) on your premises for the Installation Inspection visit.
- c. You must mail your **original purchase receipt(s)** to the Rebate Office (address above). **Your itemized receipt(s) must include:**
 - The name and address of store or plumber
 - Plumber's license number (if plumber is used)
 - Manufacturer name and model of new ULF or HET toilet
 - Parts and/or labor listed separately
 - Purchase date

For assistance in selecting your toilet, visit http://www.stpete.org/water/indoor_conservation.asp and review the suggested web pages.

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Step 4: On-site Installation Inspection and your Rebate Check

- a. All new toilet installations must be inspected and approved before a rebate will be issued.
- b. When the Rebate Office receives the completed Reservation Confirmation Form and the original, Itemized receipt(s), you will be contacted to schedule an **Installation Inspection** appointment.
- c. The **Installation Inspection** includes verifying the new toilet installation and marking it with an identification number, checking eligibility of the old toilet, and distributing educational materials. You will be provided information on how to properly dispose of your toilet at this time.
- d. When the **Installation Inspection** is *successfully* completed, the **Rebate Check** will be processed, printed and mailed. This process takes up to three weeks.

Frequently Asked Questions

How much is the Rebate? For all water account types, the **Rebate** shall be the actual amount paid for the toilet up to a maximum payment of \$100 for each toilet.

What items are eligible for Rebate reimbursement? *

- The ULF or HET toilet(s)
- Supply line
- New shut-off valve, if needed
- Wax ring
- Bolts
- Sales tax

**Please Note: Installation cost and the cost of the toilet seat is not eligible costs (a seat provided as a part of a package set is allowable).*

What is the maximum number of Rebates available for each location?

Single-family locations: 3 maximum during this Program phase

Multi-family locations: 50 maximum during this Program phase

Commercial locations: 3 maximum during this Program phase

May I install the new toilet myself?

Single-family installations. You may install the new toilet yourself in the home or unit **you own and live in**. All other installations, including rental units, must be performed by a licensed plumbing contractor.

Multi-family installations. State law requires that **all** installations in buildings with two or more living units and all other installations be performed by a licensed plumbing contractor.

Commercial installations. State law requires that **all** installations in commercial properties be performed by a licensed plumbing contractor.

Plumbers must be licensed in the State of Florida and/or Pinellas County.

To confirm a plumber's license and registration call the City of St. Petersburg at 727-536-4720.

Can I replace a low-flush toilet with a newer toilet? No. Funding for this Program is to assist residents replacing old fixtures (using 3.5 gpf or more) with water efficient models.

What if I cannot afford to spend the funds and wait up to two weeks for the Rebate Check? A *Rebate Assignment Form* is available upon request. When fully completed and notarized, the Rebate Check will be made out to and sent directly to the named, licensed, bonded and insured contractor who installed the new toilet.

For further information, or if you have any questions please call the Rebate Office at 727 893-7676.