

Sundial Garage

How do I use the Automated Pay Station?

1. When entering the parking Garage take a ticket from the entry terminal. Please take your ticket with you upon exiting your vehicle.
2. Pay “on Foot” before returning to your vehicle:
 - Take your ticket to the Automated Pay Station at the ticket lobby and insert your entry ticket into the indicated slot. The machine will indicate the cost of parking for the time you have used.
 - Following the on-screen and audio instructions, insert cash, coin or credit card to pay the indicated amount.
 - Take your validated exit ticket from the Automated Pay Station. You have 20 minutes to exit the parking Garage.
 - Drive to the exit and insert your exit ticket into the exit terminal and the gate will open.



Pay “by car” at the exit (Alternative)

- Proceed to the exit terminal by vehicle at the exit lane.
 - Insert parking ticket and make payment with credit card.
 - Remove receipt. Exit gate will open and go.
3. Lost Ticket: A “Lost Ticket” button is available on the pay station for customers who misplace their parking lot ticket. The parking fee for a lost ticket is \$20.00.

Who do I contact if I have a Problem using the Automated Pay Station?

If you experience problems using the Automated Pay Station, press the Help button that is conveniently located on the machine. This button will dial Help Support to assist you. The assistance is available 24 hours a day, 7 days a week.

Parking Facility operated by SP Plus. For any questions, please contact SP Plus at 727-895-3800 or 727-896-2256.

